

# PASSWORD RESET PORTAL

RESET PASSWORDS AUTOMATICALLY WITH 3 CLICKS



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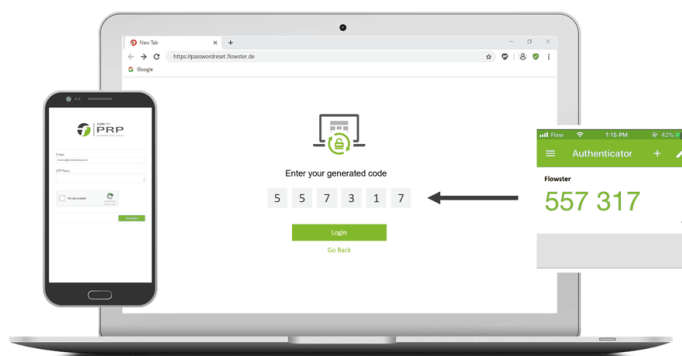
Not long ago, we had to open our notebooks many times in the evenings and on weekends to reset a forgotten password or unlock an account. With the FLOWSTER Password Reset Portal this is now a thing of the past.

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## AUTOMATIC AND COMPLIANT IN 5 MINUTES

If you have to reset an employee's password or unlock the account more than 8 times a month, then you should act! With the FLOWSTER Password Reset Portal, your colleagues will be able to perform these tasks securely, conveniently and in the shortest possible time on their own in the future. The portal is available to you around the clock.

No more waiting for the IT administration, no weekend, holiday or vacation.



## CUSTOMER FEEDBACK



**30-50 %**

of all helpdesk tickets contain the topic „Password“



**70 EURO**

are the average costs for a single manual password reset



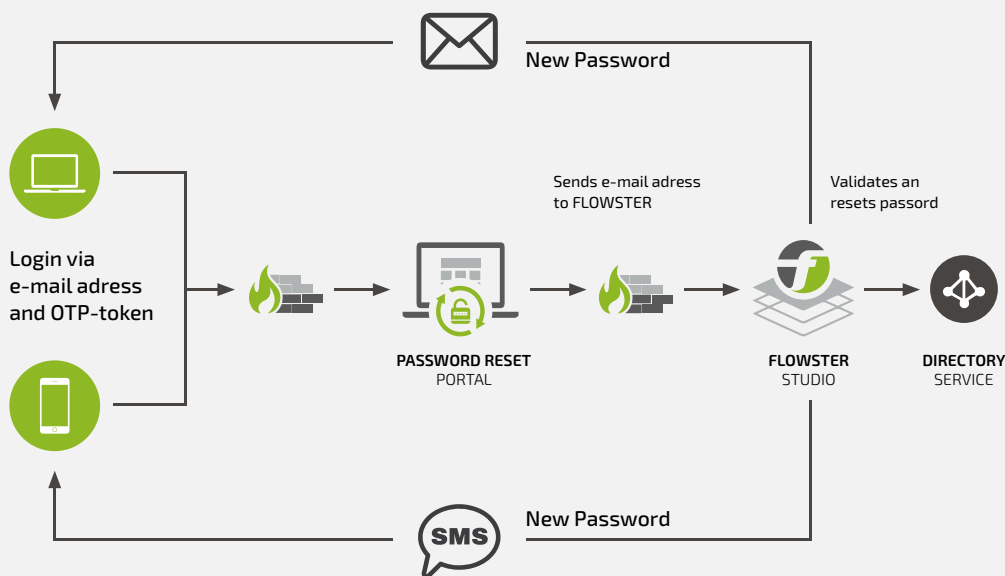
**30 MINUTES**

takes the manually reset of a single password

## THE WORLD OF WORK HAS CHANGED

The Corona pandemic in particular has permanently changed the world of work in almost all areas. Traditional core working hours have been replaced by new working models. Fixed home office arrangements, for example, enable employees to adapt their working hours to the new challenges in their private lives. Meanwhile, many employees also work evenings and weekends due to childcare and home-schooling. What is more important is that employees do their work; when this happens is no longer the top priority.

As important and right as the changed working time models are for employees, they pose a particular challenge for companies. Hardly any company can afford to triple the size of its help desk to ensure round-the-clock IT support for its workforce.



### YOUR DATA IS SAFE

Authentication via mail address and token as well as separate outward and return communication paths prevent unauthorized access. No account-related data is stored in the portal. Password resets are performed on a separate system.

### FLEXIBLE ADAPTION

of the process and backend systems through FLOWSTER workflow automation. Easy and fast customization of the „Password Reset“ and „User Unlock“ workflows.

### EASY DEPLOYMENT

Container-based web portal that can be deployed easily and quickly.

### SELF-SERVICE

User can very easily reset his own password or unlock his account. Slim web portal that can be accessed via PC or a mobile device.

### 24/7 AVAILABLE

Reset possible for any employee at any time - no interaction with helpdesk required.

### LOWER DOWNTIME COSTS

Self-service significantly reduces the employee downtime - especially when the user help desk is unavailable.



**DATA  
SECURITY**



**FLEXIBLE  
ADAPTION**



**EASY  
DEPLOYMENT**



**SELF-  
SERVICE**



**24/7  
AVAILABLE**



**LOWER  
DOWNTIME COSTS**

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